



September 1st, 2025



Dear Families and Friends,

I hope you all had a lovely summer and continue to stay safe in the heat despite the countdown to the fall season.

It has been a very quiet summer with our usual BBQ events and Cycling Without Age adventures. This summer the recreation department incorporated some movie matinees which were a big hit – including Grease just this week – a huge hit with a great turnout from both the Lodge and our friends from RILS joining in as well. Twice this summer they held bake sales which raised, collectively, nearly \$1000.00 to go towards site specific recreation programming. It is wonderful to see our community

continue to grow and thrive as one supportive family.

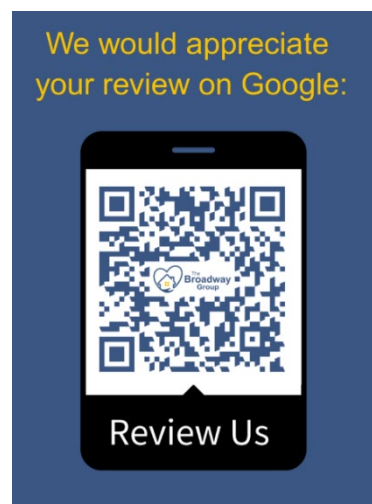
On this Labour Day Weekend, we pause with gratitude to reflect on the dedication and hard work our care teams, support services, administration, and lifestyles teams provide. Their commitment to care and love shown in their dedicated service to our homes, families, and residents is worthy of recognition and respect. We are pleased to be hosting our staff appreciation once again in September as just one aspect of recognition for all they do. Should you wish to make a donation towards this important recognition event, you are welcome to reach out or drop by our website and click on the DONATE button, select 'staff recognition' and please make a comment if you wish to recognize a specific act or team! Speaking of the website, we are currently undergoing an overhaul of our multiple sites. Our goal is to have one integrated site for The Broadway Group as a whole. Please stay tuned for an announcement about the launch in the coming months. It is a work in progress!

### **The Broadway Group Social Media – Introducing Google Reviews!**

As you know, we have expanded our branding to include the opportunity to welcome your feedback through Google reviews. You may take a picture of this QR code or follow this link to access the review page: <https://g.page/r/CZ3IDMeFuQhAEBM/review>

We invite you to support our community with a five-star review!

Our followers are growing!! For Facebook and Instagram, please feel welcome to share the links with your friends and family members. Thank you to those who have shared the value of our social media presence for family members and friends living away and overseas.



We cordially invite you to like and follow our social media presence. The link will guide you directly to our Facebook page:

<https://www.facebook.com/profile.php?id=61561923333229> and Instagram:

@\_thebroadwaygroup. Staying connected is a great way to keep up with what's happening at The Broadway Group and Broadway Lodge.



### Spiritual Care News: New Chaplain



We are so very pleased to announce that in a partnership with Broadway Church, we have been able to employ our long-standing team member, **Wayne Johnston**, as our new Chaplain. Wayne has been with the Lodge for 34 years as of August 29<sup>th</sup>. He has served with his whole heart bringing love and a deep sense of care and compassion throughout his years with us. Wayne has primarily served in the recreation department over the years but has often stepped in to support and lead spiritual care programs when needed. We are so very pleased and grateful to have Wayne step up in this essential role within The Broadway Group community.

### Hair Salon Update

We are grateful for the years of caring service provided by Edith to our residents in our hair salon. We welcome **Zana Sahatciu** to our team as our new stylist. This service has been provided with no changes to prices for over six years. Please see the updated price list below and note that services are available to visitors as well at very reasonable rates on a first come first served basis with residents as the priority, of course!

Styling	Resident	Staff/Visitor
Shampoo and blow dry	\$14.00	\$24.00
Roller set (including shampoo)	\$29.00	\$37.00
Eyebrows trimming/Clean	\$7.00	
Hair Cuts	Resident	Staff/Visitor
Women's Cut	\$18.00	\$32.00
Women's cut with shampoo	\$32.00	\$40.00
Fringe Trim	\$10.00	\$10.00
Men's Cut	\$18.00	\$22.00
Men's Cut with shampoo	\$32.00	\$34.00
Men's colouring (grey blending)	\$28.00	\$37.00
Beard Trimming/Clean-up	\$10.00	\$14.00
Colour	Resident	Staff/Visitor
Colour	\$28.00	\$37.00
Texture	Resident	Staff/Visitor
Permanent (includes cut)	\$70.00	\$77.00

## Maintenance Request Submissions: **See It, Say It!**

We have now posted a QR code on each floor – located at the entrance to the elevator lobbies above the garbage/recycling area. Everyone is welcome to submit maintenance requests should something be broken or non-functioning.

So, rather than having to chase down a team member, you may take the initiative to submit a request on your own. Of course, the care team will still happily submit a request for you if you are unsure how to submit or don't have a cell phone to do this. But, in the interest of both safety and efficiency, we have opened this option up to support everyone's needs. Everyone can contribute to safety at the Lodge – **so, if you see it, say it!**



## SEPTEMBER & OCTOBER EVENTS

Let's celebrate the sunshine for as long as we are able with great company, delicious food, and heartwarming events. Here is a summary of the main events for the next two months:

- September 3 (Wednesday) – Talent Show  
📍 MDR | 🕒 1:30 PM  
Come cheer on our talented performers!
- September 10 (Wednesday) – Movie Matinee: *The Best Exotic Marigold Hotel*  
📍 MDR | 🕒 1:30 PM  
Relax and enjoy a heartwarming film with friends.
- September 17 (Wednesday) – Birthday Parties  
📍 All Floors | 🕒 1:30–3:00 PM  
Let's celebrate our September birthdays with cake and cheer!
- September 25 (Thursday) – Concerts in Care  
📍 MDR | 🕒 1:30 PM  
Enjoy a live performance from the talented Concerts in Care musicians.

### 🍁 October Events

- October 10 (Friday) – Mike's Critters  
📍 MDR | 🕒 1:15 PM  
A fun and interactive animal show you won't want to miss!
- October 15 (Wednesday) – Thanksgiving Celebration  
📍 MDR | 🕒 1:30 PM  
Join us for a festive gathering filled with gratitude and community.
- October 22 (Wednesday) – Birthday Parties  
📍 All Floors | 🕒 1:30–3:00 PM  
Celebrating all our October birthdays!

- October 31 (Friday) – Costume Parade

📍 All Floors | 🕒 1:30–3:00 PM

Dress up and enjoy a fun Costume parade throughout the home!

### BL Family & Resident Forum

Thank you to everyone who was able to attend our last Resident and Family forum. These meetings will now be held quarterly.

Our next Resident and Family forum is scheduled for **October 8th at 10:30 AM** and will take place in the **recreation area on the main floor**. A Zoom link will be shared closer to the date for those who wish to join virtually. We look forward to seeing you there!



### Last Words

As mentioned, we have had a relatively quiet summer with no major projects that impact the ‘front end’ but have done some upgrades to systems like our sump pumps in the background. We have been upgrading some security features around the building as well. There are no pending major projects.


As partners in our care community, we are always open to your feedback and input whether it is in person feedback, you use the compliments/concerns box near reception or take a moment to offer a review on Google – we welcome your feedback. We are grateful to have you as part of our Broadway Lodge family. Please stay safe and enjoy the fall season.

All the very best,

Rosemary Dunne,  
Chief Operating Officer, The Broadway Group (TBG)

[rdunne@broadwaygroup.ca](mailto:rdunne@broadwaygroup.ca)

Direct line: 604-416-4070



If you are inspired with the thought of making a donation to the Lodge, you can go to our page at Canada Helps to make an online donation: <https://www.canadahelps.org/en/dn/36875> - there are numerous categories in the drop down list for you to choose a specific area to which you may donate.

**THANK YOU!**