

October 1st, 2023



Dear Families and Friends,

With Thanksgiving just around the corner, I hope we are all able to take the time to pause and reflect on all that is good in our world – a safe country in which we live, our health and gratitude for all those who bring joy and happiness to our lives.

We are grateful here at the Lodge, finally, to be in process of our refurbishment to make the quality of our care spaces more cheerful and bright. Yes, it is a slow process to completion but when it is all done it will be unrecognizable and much more pleasant! Thank you to you and your loved ones for your patience on this slow journey.

Fall/Winter Mask Mandate Announced by VCH

As of October 3rd the flu season is officially recognized as under way. On September 28th came the announcement from Dr. Bonnie Henry that guides our practice over the flu season which goes until approximately April 1st next year.

There are no visitor restrictions as such unless there is an outbreak and then we apply appropriate protocols to respond to the outbreak. However, **effective October 3rd screening on entry and the wearing of masks in all public spaces including the dining room and during recreation events/programs is mandatory.**

This applies to visitors, staff, volunteers, and contractors. If you are visiting in your loved one's room masks may be removed but you will be reminded to wear your mask in public spaces. Your cooperation in maintaining this protective practice will be greatly appreciated!



Infection prevention and control during COVID taught us much about preventing outbreaks and protecting residents. It is through this learning and notable positive impact that increased sanitizing throughout the building as well as mask mandates and screening have proven to be beneficial to all. Thank you in advance for your cooperation and support as we seek to protect everyone from illness.

Family Circle – BL Family Council

Our Family Circle is actively seeking support in the form of family members who wish to co-lead the council meetings.

These meetings are an important venue for family members to come together to share experiences of care, to provide education, and to advocate for your loved ones.

As a reminder, at the August meeting, it was agreed that all future meetings will be held on the last Thursday of each month. You can count on the announcement coming in this newsletter, on elevator posters, and in an advance email. We apologize for the absence of communication in August as things slipped in a crack during our transition.



The next meeting is scheduled for **Thursday, October 26th at 7:00pm.**

Join the Zoom Meeting:

<https://us02web.zoom.us/j/84943144345>

Change to Pharmacy Service Provider

As you may know from last month, we started our relationship with MediSystem as our new pharmacy partner on **September 28, 2023.** Thank you to those who have completed the welcome/sign-up package to assist with the transition which was distributed to each billing contact. Please continue to send your documents, once completed, to me and I will forward them to the MediSystem head office to have your account set up. If you have sent the documents directly to MediSystem – kindly let me know so I can check your name off the list, please and thank you.



MediSystem Pharmacy is dedicated to delivering personalized and easily accessible pharmacy services tailored to the needs of residents in Long-Term Care, retirement communities, and specialized care settings. Backed by Canada's largest pharmacy, Shoppers Drug Mart, MediSystem leverages a network of over 1200 Shoppers Drug Mart retail stores. Their commitment to innovation, integrity, and excellence positions them as a premier healthcare solutions provider across Canada.

October Special Events

The October calendar promises some enjoyable events. Mike's Critters will be in on October 27th at 1:15pm. This month's Birthday Party will take place on all floors on Wednesday, October 18th from 1:30-3:00. As well, this month we will host a Harvest Festival on Wednesday, October 4th at 1:30pm and the Spirit Circle will be on the 26th at 10:30am. In the spirit of seasonal fun there will be a costume parade on October 31st at 1:30pm – come dressed for fun.

Meal Ticket Price Increase & Guest Attendance

Just a reminder, being the first of the month that the guest meal ticket price is going up today.

It has been over a decade since the meal ticket prices for guests has been reviewed. Currently, we are barely covering the cost of the meal itself. Given the rising cost of food prices and the production costs,

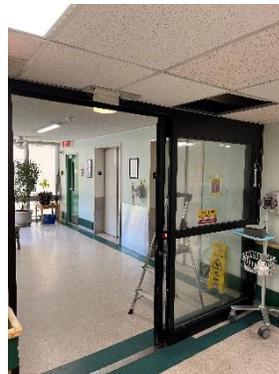
it is time that we address this issue. Therefore, **commencing October 1st** the price for meal tickets at the Lodge will increase to \$8.00 per guest per meal.

Changes to the Finance Offices

Please note that we are making some organizational changes that impact the location of our finance (accounts receivable/payable) office. At the start of October, the staff will be moving to our 245 Powell Street head office address. They will be available by phone and email. If you have any questions while onsite, please check in with Cerlyn, receptionist, or Madison, Social Services & Volunteer Coordinator, and they will do their best to guide you to the right source or answer.

Renovations Update

Painting is well underway now and the sliding glass doors have been removed. The installation of the wainscotting/wall protection will take place (thus removing the now unsightly handrails) as soon as the materials arrive, and the handrail product is on site. There may be a delay in this step as we wait for both products to arrive. We must have the handrail product onsite and ready to go for safety reasons before this step can proceed.



Before



After

Following these steps will be the flooring which is anticipated to arrive in October.

Last Words

As the holiday season begins to creep toward us, we begin discussing the opportunities to make charitable donations that will impact life at the Lodge. When you are considering your year end charitable donations, we hope that you will consider **making Broadway Lodge your charity of choice**. All donations do receive charitable tax receipts. Special projects such as refurbishments, music therapy, replacing our bus, maintenance of the rooftop garden, and other projects are not funded by Vancouver Coastal Health. Therefore, we rely on your generosity and the generosity of others as well as grants to be able to do or acquire many of these crucial projects, services, or equipment.

The refurbishment project is a great example of where we can use financial support to fully upgrade the resident spaces. As we proceed through the project, we are encountering areas – such as the lounge sink/counter areas that were not included in the project. It would be wonderful to be able to fully update the 41-year-old space along with the rest of the project! If you choose to donate, please do specify to which area (e.g.: refurbishment, music therapy, garden, etc.) you may want your donation to be assigned.

There are two ways that you may make donations. First, you may drop a cheque off at reception, to my attention and we will gratefully process it. Second, you may go on our website and click on the 'Donation' button at the top right corner of the page to go to Canada Helps which supports us by processing donations via credit card (for a small fee – you can opt to cover the cost of the fee and we then receive your full intended donation amount) for the Lodge. Either way, we truly do value and appreciate your kindness and generosity in making us your charity of choice.

Thank you, again, for your continued support and understanding on our care journey together. I would like to take this moment to wish you a safe and healthy fall season.

Warmest Regards,



Rosemary Dunne,

Executive Director

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