

December 1st, 2023



Dear Families and Friends,

On behalf of the whole Broadway Lodge care team and community, I would like to share our very best wishes of this Holiday Season with you.

This is the time, as the year comes to a close, where we reflect on our accomplishments and challenges experienced throughout the year. I am pleased to be able to look back on 2023 as a positive year of growth

and change. We welcomed new members to our team including our CEO, Kathrin McMath, our chaplain, Jeannie van Zandt, music therapist, Julianne Ryu, a promotion for Andii Millett to the leadership team, and soon (December 4<sup>th</sup>) our new Support Services Manager, Natalie Vo, will join us. It will be wonderful to have our full team together once again.

The year was busy with the refurbishment that continues. However, it is wonderful to see an end in sight (January for the handrails/wall protection and early February for flooring.) And for the most part, we have been able to maintain a healthy environment with minor instances of covid and a peculiarly timed outbreak of the flu in August!

I am proud of our team of caregivers and all they do to ensure quality of life, safety, and excellence in care here at Broadway Lodge. I hope you will take the time to share some gratitude and appreciation with the team over the holidays! I regret that I must add that staff may not receive individual cash recognition, generous and thoughtful as these gestures are, but we can receive donations towards the annual staff appreciation in place of individual recognition.



#### **Family Circle – BL Family Council**

Our Family Circle is actively seeking support in the form of family members who wish to co-lead the council meetings.

These meetings are an important venue for family members to come together to share experiences of care, to provide education, and to advocate for your loved ones.

Monthly meetings are held on the last Thursday of each month. You can count on the announcement coming in this newsletter, on elevator posters, and in an advance email.

The next meeting is scheduled for **Thursday, December 28th at 7:00pm.**

Join the Zoom Meeting: <https://us02web.zoom.us/j/84943144345>

## December Special Events

The December calendar has lined up some enjoyable events. Resident/Family Christmas Parties, each at 1:30pm:

December 1- 4<sup>th</sup> floor

December 5- 3<sup>rd</sup> floor

December 14- 2<sup>nd</sup> floor

Some delightful and entertaining times are ahead with Christmas Carolers: December 2, (Main Dining Room: MDR), at 1:30pm as well as Carolers on December 10, at 9:30am.

The month's Birthday Party will be on December 13, all floors, between 1:30-3:00pm.

The team is excited to offer a special Christmas Tribute (presented by the recreation team!) on December 20, MDR, 1:30pm. Also, we invite you to join us for pictures with Santa on December 22, MDR, at 1:30pm – the whole family is welcome to come and get a family portrait with Mr. Claus! (We provide two prints; one for the resident and one for the family.)

With thanks to the London Drugs Stockings for Seniors donation program, Christmas gift delivery will take place through the day on December 23<sup>rd</sup>. There will be no recreation programs on December 25 & 26.

## Renovations Update

We are in the homestretch!

The nursing stations have been completed now. Painting is done, now we note the deficiencies and follow up on the touch ups.

The wallboard and handrails were due in the next two weeks but when they recounted the handrails, they were short product. So, now with a further delay, this 'almost final project' will commence in the new year and, hopefully, be completed by the end of January. We are at the mercy of our suppliers!

February will be the final major stage of the project with the flooring being installed. This work will be done in the evening and through the night to reduce risks to residents and maximize safety. (The truly last and final project of the refurbishment will be the room doors which will be completed one by one over time as the budget allows.)



Before



Almost complete!

## Last Words

As I reflect on 2023 and the many conversations with staff and families, I feel the warmth brought on by each conversation. With each person, I have heard words of gratitude, love, rich and deep feelings of care, heartfelt gratitude to be on the life journeys that we are sharing in with you and your loved ones.

I am profoundly grateful for the opportunity to be there for you and your loved ones every day and I am also grateful to feel so confident in the level of care that our staff bring to their work daily. So, thank you for your trust. Thank you too for your patience. And thank you for your care and understanding of our process and commitment. Broadway Lodge is a special place, and we remain true to our mission of excellence in care.

I would like to take this moment to wish you all the very best for this joyful holiday season. May your days be filled with peace, love, family, comfort, and joy.

Warmest Regards,

A handwritten signature in black ink, appearing to read "Rosemary Dunne". The signature is fluid and cursive, with the first name being more prominent.

Rosemary Dunne,  
Executive Director

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